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F.A.Q.

Finger Print ID for Aloha®

Featuring the Digital Persona URU 4000 Reader



How Does the system work?

The Lone Tree software solution makes the URU 4000 Reader look like a Mag Stripe Reader to Aloha. The Lone Tree solution makes valid fingerprints look like an employee mag card login to Aloha.

How Do I configure Aloha?

In Aloha Manager, first configure the employee using the system to use Magnetic Cards. Then, after pressing the "Mag Card Password" button, use the Lone Tree Finger Print Registry Program to record the system password that will be sent to Aloha when the employee logs in.

How do I setup employees to use the fingerprint system?

Employee Fingerprints are registered on the BOH Server machine using Lone Tree's FingerPrint ID Registry Program. You can register up to 10 fingerprints per employee. After registering each finger, use the FingerPrint registry program to set the employee's Mag Card Password in Aloha Manager.

What software needs to be installed?

You need to install the Lone Tree Finger FOH solution on each FOH terminal, and the Finger Print ID registry program on the BOH server.

Do I need a fingerprint sensor on the BOH?

Yes. You will need a sensor on the BOH for Employee Finger Print Registration.

Can I still use my existing Mag Card Readers?

Absolutely! To Aloha, the Finger Print System is just another Mag Card Reader device.

Can I setup employees to use real magnetic card login and fingerprint login at the same time?

Not both at the same time. You can use real magnetic cards for selected employees instead of Fingerprint ID if desired.

How is the system sold?

The software and hardware is bundled and shipped together. The Install CD includes installations for both Front of House and Back Of House, plus Installation and User Guides.

How do I purchase the system?

Lone Tree Technology is a Digital Persona Dealer and your supplier for the Hardware and Software. To place an order, contact Lone Tree by phone, fax, or email. We accept either Mastercard or Visa.

What do I order?

The Lone Tree part number for the Fingerprint ID system for Aloha is: FPID-A1. When ordering for a customer site, be sure the item count includes the desired number of FOH terminals AND the BOH server machine.