

Rental System for Aloha®

User Guide

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Version 1.7 January 17th, 2006

This document explains how to access the Rental System for Aloha on Aloha POS Touch Screen Terminals running Table Service (5.2.7 or higher).

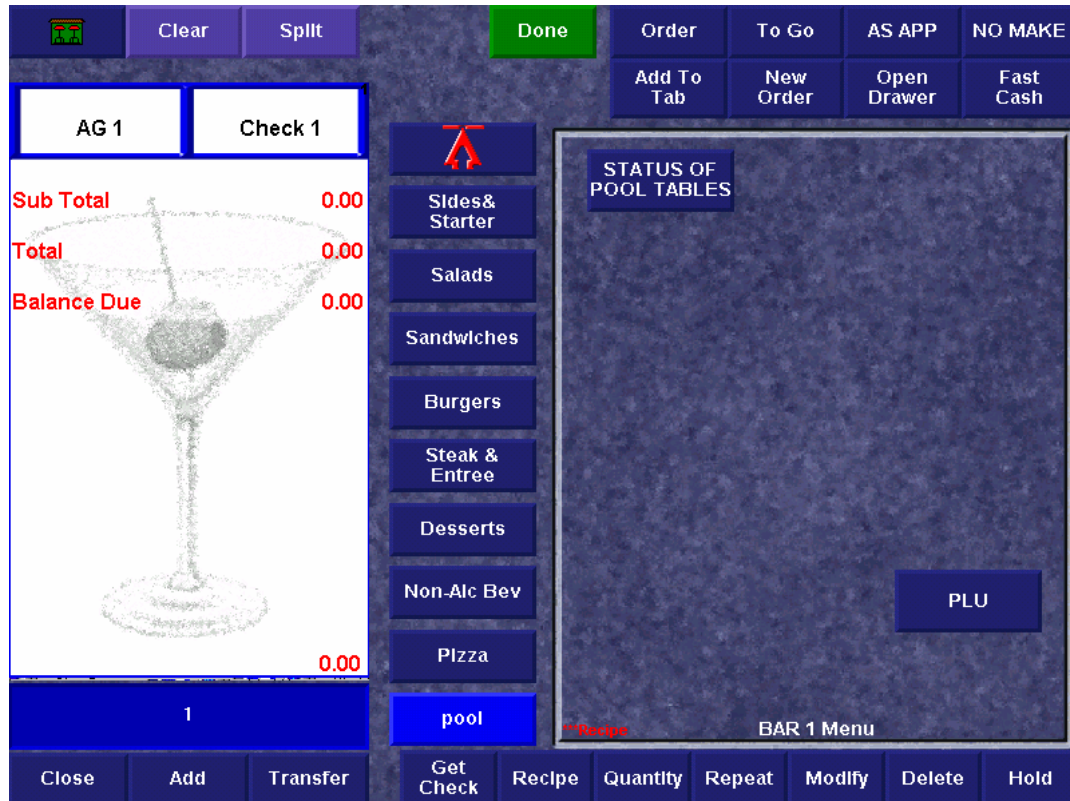
Note: This documentation assumes that the user is familiar with the basic operations of the Aloha POS System. If you are not familiar with Aloha, then contact your Aloha POS Dealer for further information.

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1 Accessing the Rental System from Table Service

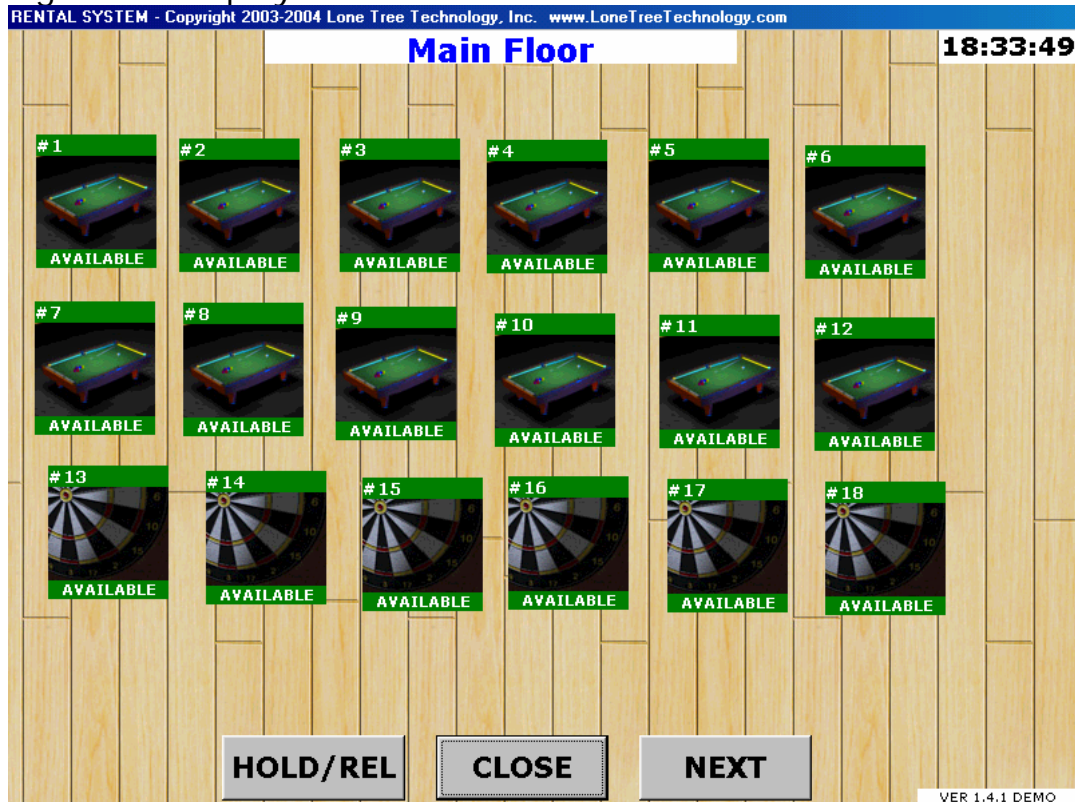
The Rental System is typically accessed from Table Service via an item menu. Your installer will have setup an item menu selection named something like **“Pool”** or **“Rental System”**. Locate this menu and select it. You should see a window similar to the following:



Select the **“Status of Pool Tables”** button.

- The first time the button is pressed after startup, it may take up to 15 seconds for the Rental System to be displayed.
- The first time the button is pressed, the screen may only briefly appear, then hide. This is normal.
 - If the screen does not appear in about 15 seconds, press it a second time. The rental system should be displayed.
 - The window may be initially un-responsive to touches
 - This behavior only occurs at after the daily startup.

After successfully starting the Rental System, a window similar to the following will be displayed:



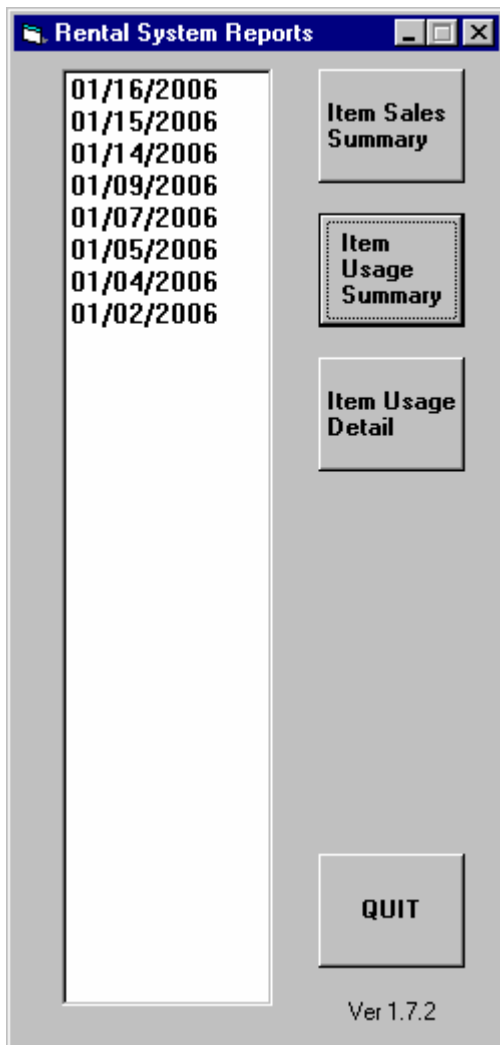
The software version and Rental System Dongle # are displayed in the lower right hand corner of the screen.

- Note: If a Rental System Dongle is NOT properly attached to the Aloha Dongle, then the Dongle Number is replaced by the word "**DEMO**".
- The **CLOSE** button returns the display back to Aloha.
- To start a Rental, touch on an **AVAILABLE** item. The Rental Start process will vary depending on the item's configuration.
- To modify or complete a Rental, touch on a **BUSY** item.
- If the **NEXT** button is displayed, then more than one floor plan of items for rental is available to display. Touching the NEXT button

- Use the **HOLD/REL** to put an Item on Hold or Release from hold.

2 Reports

The Rental System provides several reports from the Back of House Server. To access reports, goto START->PROGRAMS->LONE TREE TECHNOLOGY->RENTAL SYSTEM REPORTS. A window similar to the following is displayed:



Select one or more dates, then choose a report.

2.1 Item Sales Summary Report

The Items Sales Summary Report shows sales by category for aloha checks associated with the Rental Item. A sample report is displayed:

Sales By Rental Item Summary
 01/16/2006 - 01/16/2006
 # 1171 IBER CAFE 8172529499
 Bedford, TX
 1320 Tennis Dr

| ITEM | DESCRIPTION | TYPE SALES CAT | FLOORPLAN | % Sales | TIME | USERS | RENTALS | FEES | |
|-----------------------|-------------|--------------------|----------------|--------------|----------------|-----------|-----------|----------------|--|
| 6 | Pool | Pool Table | Game Room | | | | | | |
| | | | | FOOD | \$36.40 | 39.5% | | | |
| | | | | LIQUOR | \$24.00 | 26.0% | | | |
| | | | | Pool Fees | \$16.81 | 18.2% | | | |
| | | | | WINE | \$15.00 | 16.3% | | | |
| | | ITEM TOTAL: | \$92.21 | | 0: 0 | 12 | 2 | \$16.81 | |
| 2 | Pool | Pool Table | Game Room | | | | | | |
| | | | | FOOD | \$34.70 | 68.4% | | | |
| | | | | Pool Fees | \$16.00 | 31.6% | | | |
| | | ITEM TOTAL: | \$50.70 | | 0: 55 | 0 | 2 | \$16.00 | |
| 4 | Pool | Pool Table | Game Room | | | | | | |
| | | | | LIQUOR | \$17.50 | 48.1% | | | |
| | | | | Pool Fees | \$14.41 | 39.6% | | | |
| | | | | FOOD | \$4.50 | 12.4% | | | |
| | | ITEM TOTAL: | \$36.41 | | 0: 0 | 8 | 2 | \$14.41 | |
| 12 | SHFL12 | Pool Table | Game Room | | | | | | |
| | | | | FOOD | \$20.45 | 58.2% | | | |
| | | | | Pool Fees | \$8.67 | 24.7% | | | |
| | | | | WINE | \$6.00 | 17.1% | | | |
| | | ITEM TOTAL: | \$35.12 | | 0: 0 | 4 | 2 | \$8.67 | |
| 8 | SHFL8 | Pool Table | Game Room | | | | | | |
| | | | | Pool Fees | \$19.36 | 59.8% | | | |
| | | | | FOOD | \$13.00 | 40.2% | | | |
| | | ITEM TOTAL: | \$32.36 | | 0: 0 | 8 | 2 | \$19.36 | |
| 10 | SHFL10 | Pool Table | Game Room | | | | | | |
| | | | | Pool Fees | \$16.00 | 53.3% | | | |
| | | | | LIQUOR | \$14.00 | 46.7% | | | |
| | | ITEM TOTAL: | \$30.00 | | 0: 0 | 0 | 2 | \$16.00 | |
| REPORT TOTALS: | | | | | 5:20 | 32 | 12 | \$91.25 | |
| CATEGORY | | | | SALES | % SALES | | | | |
| FOOD | | | | \$109.05 | 39.4% | | | | |

2.2 Item Usage Summary Report

The Item Usage Summary Report shows a usage summary for the rental items for the selected period. A sample report is displayed:

Rental System Reports

100% 1 of 1

Item Use Summary

01/16/2006 - 01/16/2006

1171 **IBER CAFE** 8172529499
Bedford, TX
1320 Tennis Dr

| <u>ITEM</u> | <u>DESCRIPTION</u> | <u>TYPE</u> | <u>FLOORPLAN</u> | <u>TIME</u> | <u>USERS</u> | <u>RENTALS</u> | <u>FEES</u> |
|-------------|--------------------|-------------|------------------|-------------|--------------|----------------|----------------|
| 2 | Pool | Pool Table | Game Room | 0:55 | - | 2 | \$16.00 |
| 4 | Pool | Pool Table | Game Room | 0:54 | 8 | 2 | \$14.41 |
| 6 | Pool | Pool Table | Game Room | 0:53 | 12 | 2 | \$16.81 |
| 8 | SHFL8 | Pool Table | Game Room | 0:53 | 8 | 2 | \$19.36 |
| 10 | SHFL10 | Pool Table | Game Room | 0:53 | - | 2 | \$16.00 |
| 12 | SHFL12 | Pool Table | Game Room | 0:52 | 4 | 2 | \$8.67 |
| | | | | 5:20 | 32 | 12 | \$91.25 |

2.3 Item Usage Detail Report

The Item Usage Detail Report shows a detailed usage summary for each rental item for the selected time period. A sample report is displayed:

| Rental System Reports | | | | | | | |
|-------------------------------|-------------|------------|-----------|---------|-------|-------|---------|
| 01/16/2006 - 01/16/2006 | | | | | | | |
| # 1171 IBER CAFE 8172529499 | | | | | | | |
| 1320 Tennis Dr Bedford, TX | | | | | | | |
| ITEM | DESCRIPTION | TYPE | FLOORPLAN | RENTALS | TIME | USERS | FEES |
| 2 | Pool | Pool Table | Game Room | | 0: 14 | 0 | \$6.00 |
| | | | | | 0: 41 | 0 | \$10.00 |
| TOTALS FOR 2 Pool | | | | 2 | 0: 55 | 0 | \$16.00 |
| 4 | Pool | Pool Table | Game Room | | 0: 13 | 4 | \$3.48 |
| | | | | | 0: 41 | 4 | \$10.93 |
| TOTALS FOR 4 Pool | | | | 2 | 0: 54 | 8 | \$14.41 |
| 6 | Pool | Pool Table | Game Room | | 0: 13 | 6 | \$4.14 |
| | | | | | 0: 40 | 6 | \$12.67 |
| TOTALS FOR 6 Pool | | | | 2 | 0: 53 | 12 | \$16.81 |
| 8 | SHFL8 | Pool Table | Game Room | | 0: 13 | 0 | \$6.00 |
| | | | | | 0: 40 | 8 | \$13.36 |
| TOTALS FOR 8 SHFL8 | | | | 2 | 0: 53 | 8 | \$19.36 |
| 10 | SHFL10 | Pool Table | Game Room | | 0: 13 | 0 | \$6.00 |
| | | | | | 0: 40 | 0 | \$10.00 |
| TOTALS FOR 10 SHFL10 | | | | 2 | 0: 53 | 0 | \$16.00 |
| 12 | SHFL12 | Pool Table | Game Room | | 0: 13 | 2 | \$2.17 |
| | | | | | 0: 39 | 2 | \$6.50 |
| TOTALS FOR 12 SHFL12 | | | | 2 | 0: 52 | 4 | \$8.67 |

3 Aloha All In One System Operations

If your Aloha System is configured as an "All In One" Single Terminal System, then the following special procedures apply:

- If you have started the Rental System and then decide to perform an Aloha Refresh, you **must REBOOT** the computer before using Rental System. This is required because the Rental System loses it's connection to Table Service and cannot be restored without rebooting.

4 Demo Mode Operations

- If a Rental System Dongle is NOT properly attached to the Aloha Dongle, then the Dongle Number next to the Software Version Number in the lower right hand corner of the display is replaced by the word "**DEMO**".
- The system will run in Demo Mode for 4 hours from the time that the server is started.
- The system is fully functional during this period (there is a limit of 1000 open items during this period – kudos to you if you can reach that!)
- At the end of the 4 hours, ANY open Rentals will be erased from the System. On the next refresh of the Rental System, all items will show as AVAILABLE. Note: This does not close the associated Aloha Checks!
- When Demo mode has expired, attempts to Start New Rentals will be allowed, but the Rented Item will never show as BUSY; it will always remain AVAILABLE.
- After 4 hours of operation in Demo Mode, the Rental System Front of House Terminals will shown EXPIRED instead of DEMO in the lower left hand corner of the display. However, as the actual time of Expiration is determined by the Server, not the Front of House, the actual time that the demo is actually expired will usually be prior to the terminal stating expired.